



Return form

Return any product at minimum packaged in the packaging material that the original shipment included, including everything that was in the box or delivery, and the original product package. Seal the package carefully with duct tape or similar so as to avoid any shipment damage.

Return the complete shipment including all product parts and accessories and documentation.

In case you are returning the product due to an order cancellation within 7 days, the product must be complete, unused and resellable.

Always contact our customer service first before returning the product, so as to agree the shipping method, packaging method and the return address.

Order number: _____

Order date: _____

Shipment arriving date: _____

Family name: _____

First name: _____

Company: _____

E-mail: _____

Phone number / mobile: _____

Street address: _____

Postage code: _____

City/town: _____

State/Country: _____

Account number (IBAN/SWIFT), in case of return due to order cancellation:

Product: _____

Description of the fault or the reason for return:

I have read and I accept the Saunastore Terms of Sale (<http://www.saunastore.com>)

signature

date